

# ISO 9001:2015 - Internal Quality Auditor Training Course

# **Synopsis**

This course aims to provide participants with the practical know-how of conducting internal audits effectively. Key audit processes from planning up to reporting and follow-up are clearly explained using simple to understand slides. The technique of conducting internal audits is taught with many practical exercises and quizzes to engage trainees and give them a sound understanding of the complete internal audit cycle.

#### **Objectives:**

- A full understanding of how internal audit activities contribute to the effective implementation of a Quality Management System.
- The practical know-how of the complete internal audit cycle from planning, performing to reporting and follow-up

# **Course Outline**

- Audit Terms / Vocabulary
- ISO 9000 Standard walk through
- Quality System Documentation Structure
- Planning the Audit
- · Development of audit checklist
- Audit skills & Techniques
- Conduct of Opening & Closing Meetings
- Recording findings
- Report preparation & presentation
- · Follow-up on audit findings
- Case Studies / Syndicate exercises

### Who should attend

Managers, Engineers, Executives, Supervisors, Technicians and anyone who is interested in understanding more about conducting internal audits effectively based on the ISO 9001: 2015 Standard.

#### **Details**

**Date:** 1. 5 – 6 May 2022 2. 17 – 18 Aug 2022 3. 7 – 8 Nov 2022

**Time:** 9am to 5pm (Registration starts at 8.45am)

Venue: SISO Academy

167 Jalan Bukit Merah,

#02-16 Connection One, Tower 4

Singapore 150167

CPD Points: 12 PDUs

Course Fee: \$450.00\* (SISO Member)

\$490.00\* (Others)

\*Fee includes GST and e-training materials

Complimentary: SS ISO 9001:2015 guidelines will be handed out

\*SDF Funding (For Corporate Registrations):

Participants must attend at least 75% of the course attendance.

Corporate customers need to log in SkillsConnect website before registration for those who are applying for the funding for participant(s)

Note: Skillfuture credit is available for this course

For more information and registration:

Website: www.siso.edu.sg Email: registration@siso.org.sg Phone: 6777 5185

# **Registration Form:**

# ISO 9001:2015 - Internal Quality Auditor Training Course



Part A					
Course Dates:					
Part B - Participants Details (attach a separate list if necessary)					
<b>Name</b> (As per NRIC)	NRIC	Date of Birth (DD-MM-YYYY)	Designation / Job Title	Mobile no:	Email
Part C - Company Particulars					
Name of Company:					
UEN No:					
Type of Industry:					
Name of Contact Person:				Designation:	
Tel:				Fax:	
Email (for course correspondence):					
Part D - Billing Details					
Billing Address:					
Please tick as appropriate if you would like an invoice to the company:			e-Invoice for Government bodies		
Yes No			Dept & Sub-business unit:		
SISO member (circle as appropriate): Yes/ No			(For sponsoring company only) Company Stamp:		
*SISO membership no:					

#### **NOTE**

#### 1. Registration and Payment

Please submit completed form together with a crossed cheque, made payable to "SISO Academy Pte Ltd", to reach us no later than one week prior to the programme start date.

Please mail registration and cheque to:

#### SISO Academy Pte Ltd

167 Jalan Bukit Merah #02-16 Connection One, Tower 4, Singapore 150167

#### 2. Withdrawal

If written notice of withdrawal is received: > 14 days before commencement of programme - full refund Between 3 & 13 working days - 70% refund Less than 3 working days - no refund

(Please note that programme confirmation can only be made 3 days before the commencement date)

Course Fee:

SISO Member: S\$450.00 S\$490.00

(Fees include GST and e-training materials)

Visit our website at www.siso.edu.sg Email: registration@siso.org.sg Phone: 6777 5185

The Academy reserves the right to amend the programme content, or to cancel or change the date of the programme or the venue.